

DEQ WRD Inspection Survey

Total Responses: **30**

Report covers June 27, 2012 - September 27, 2012

1. Did the inspector identify himself/herself and explain the reason(s) for the inspection?

Yes		30 out of 30 responses		100%
No		0 out of 30 responses		0%

2. What is the name of the inspector?

3. Which DEQ program was covered by the inspection?

CAFO/AFO (concentrated animal feeding operation/animal feeding operation)		0 out of 29 responses		0%
Construction of sanitary sewer/POTW (Part 41)		0 out of 29 responses		0%
Construction storm water		0 out of 29 responses		0%
Groundwater discharge		6 out of 29 responses		21%
Industrial storm water		2 out of 29 responses		7%
Municipal storm water		1 out of 29 responses		3%
NPDES (non-storm water) wastewater discharge		19 out of 29 responses		66%
Soil Erosion and Sedimentation Control (SESC)		0 out of 29 responses		0%
Storage of polluting materials (Part 5/Pollution Incident Prevention Plan - PIPP)		1 out of 29 responses		3%

4. What was the date of the inspection?

3/27/2012
4/4/2012
4/3/2012
3/26/2012
4/17/2012
4/19/2012
4/19/2012
4/19/2012
4/12/2012
4/17/2012
5/10/2012
5/1/2012
5/16/2012
5/16/2012
5/31/2012
6/13/2012
6/12/2012
6/21/2012
7/26/2012
8/1/2012
8/3/2012
8/1/2012
8/1/2012
8/21/2012
8/21/2012
8/21/2012

9/5/2012
9/24/2012
9/26/2012
9/25/2012

5. Did the inspector provide you with a brochure titled "ENVIRONMENTAL INSPECTIONS: RIGHTS AND RESPONSIBILITIES"?

Yes		22 out of 28 responses		79%
No		6 out of 28 responses		21%

6. Was the inspector professional?

Yes		30 out of 30 responses		100%
No		0 out of 30 responses		0%

7. Was the inspector courteous?

Yes		29 out of 29 responses		100%
No		0 out of 29 responses		0%

8. Did the inspector adequately answer your questions during the inspection?

Yes		30 out of 30 responses		100%
No		0 out of 30 responses		0%

Comments (Q#8):

Provided a WWW link for the brochure.

Good exchange of information. The inspector relayed some examples of best practices she had observed so we could potentially adopt some of them.

Our inspector was very thorough with her inspection and answered all my questions. I am looking forward to working with her in the future.

I had only two question which he answered to my satisfaction. I had an inquiry which he will comment on when he receives the information required for a response.

The inspector explains everything very well as is easy to get along with. He knows what he's talking about.

Our inspector was very knowledgeable, helpful, realistic, professional and thorough in her answers and explanations to all questions we had during her inspection.

She also followed up the next day by email confirming answers to our questions.

Our inspector was very helpful and explained everything I didn't understand perfectly.

We did not have many questions for the inspector since we have been through the inspection process before.

We set up a meeting to discuss our NPDES sampling frequency. Was not really an inspection.

Our inspector was very friendly and seemed to really be interested in our concerns.

Facility team was able to effectively discuss any questions we had with our inspector during the inspection.

9. Did the inspector adequately explain their initial findings to you at the close of the inspection?

Yes		30 out of 30 responses		100%
No		0 out of 30 responses		0%

Comments (Q#9):

Provided constructive criticism - which is appreciated.

He gave the information that will be highlighted in the compliance letter.

Easy to understand.

As long as the follow up letter corresponds with the verbal explanation.

Our inspector notified us immediately of areas of concern that she had, and promptly followed up with confirmation of what needed to be corrected.

Both at the end of the inspection and via email the next day. The inspector did not find issues requiring corrective action so indicated in email that there would be no written report.

Once again, was not an inspection. However, the inspector was very helpful.

Yes she gave us advise on our next steps.

Yes - via closing meeting, our inspector reiterated her initial findings to our team.

No problems with our system, was going to follow up on a question regarding our recent well installation.

10. Did the inspector notify you of any problems needing correction?

Yes		25 out of 30 responses		83%
No		5 out of 30 responses		17%
Comments (Q#10):				
No major findings - very good inspection.				
Replacement of a missing thermometer in an automatic sampler.				
Not a problem, but she asked if one particular aspect operation could receive more attention.				
There were no items requiring correction or follow up.				
No corrections were needed.				
The inspector was very helpful in carefully explaining what we needed to do and followed up by spending time going over my plan going forward. In addition, he mailed a complete set of instructions and guidelines. Working with him was a pleasure - great guy.				
Our inspector promptly followed up her inspection with a letter stating what corrections were needed, which we addressed immediately.				
She promptly followed up by email to verify her findings after researching the questions.				
Needed a few updates of our company SWPPP.				
Both at the end of the inspection and via email the next day. The inspector did not find issues requiring corrective action so indicated in email that there would be no written report.				
Again, this was discussed during our closing meeting.				
No problems with our systems, was going to follow up on recent well installation.				
11. Do you have specific suggestions on how we can improve the inspection process?				
None - both inspectors were excellent - very good dialog throughout the process.				
Question #3 drinking water not a choice.				
No				
The process seemed very smooth and effective to me.				
No, he did an excellent job.				
No, every thing seems to be okay.				
Not at this time. The inspection was reasonable and informative.				
No				
We would like to suggest that you continue teaming up your organization with personnel such as our inspector.				
The inspector was very professional, courteous and knowledgeable.				
Everything went well!				
No, went fine from our point of view. We were given ample opportunity to pick a date/time for the inspection so that we were able to combine the inspection with a normal O&M site visit.				
N/A				
I would enjoy working with our inspector again if necessary.				
No suggestions at this time.				
None				
12. Name, Company, Contact Information (optional)				
13. Which DEQ District Office performed the inspection? (optional)				
Cadillac		1 out of 30 responses		3%
Grand Rapids		16 out of 30 responses		53%
Jackson		1 out of 30 responses		3%
Kalamazoo		2 out of 30 responses		7%
Lansing		1 out of 30 responses		3%
Saginaw Bay		2 out of 30 responses		7%
Southeast Michigan		4 out of 30 responses		13%
Upper Peninsula		3 out of 30 responses		10%